

2020-23 STRATEGIC PLAN

OUR VISION

To be a vibrant provider of care.

OUR MISSION

To enable all people in our community to be connected, healthy and live well.

OUR ROLE

Beaufort and Skipton Health Service is committed to delivering a range of health and community services to improve the health and well-being of the Beaufort and Skipton communities.

STRATEGIC GOALS

GOAL 1

OUR CONSUMERS

We will engage with our consumers to ensure we deliver services that meet the health and well-being needs of our communities.

- Partner with local councils, Western Victoria Primary Health Network, regional providers and schools for health promotion activities.
- Continue to build stakeholder and consumer engagement and involvement.
- Grow Community programs in response to the consumers health needs.
- Enhance and promote Primary Care Services.

GOAL 2

OUR QUALITY AND SAFETY

We will deliver safe, high quality, person centred care.

- Deliver a high standard of dementia care.
- Further develop quality and clinical governance systems.
- Work with clients to improve management of their chronic conditions.
- There is a robust patient and resident screening for clinical risks that include falls, pressure injury, nutrition, medication and cognitive impairment.
- Build strategies to improve consumer experience.
- Partner with Palliative Care Services to support End-of-Life care.

GOAL 3

OUR PEOPLE

We will enable a skilled, engaged and motivated workforce.

- Make all BSHS environments physically and psychologically safe and healthy workplaces.
- Invest in the professional development of our workforce.
- Work with staff to build a positive workplace culture based on respect and engagement across the workforce.

GOAL 4

OUR BUSINESS

We will ensure strong business performance, financial governance and sustainability.

- Commence the planning to combine the current Residential Aged Care Services at the Beaufort Campus under the one roof within a 'fit-for-purpose' building.
- Enhance ICT applications to improve continuity of care and services.
- Promote and deliver environmental sustainability strategies to reduce environmental footprint and generate cost savings.
- Financial performance improvement plan regularly revised.

GOAL 5

OUR PARTNERS

We will partner to deliver an integrated and connected system.

- Build partnerships with local health services.
- Continue to invest in partnerships and alliances that help us achieve our vision.

OUR VALUES

TEAMWORK COMPASSION ACCOUNTABILITY RESPECT EXCELLENCE