

BSHS NEWS

NOVEMBER 2022



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THE MONTH IN REVIEW

Meryn Pease (CEO)

How wonderful to finally see some sunshine, after all the rain that we have received. We saw the Skipton township flooded and some minor flooding at Beaufort during October. Thank you to the staff who worked at Skipton to support their team, while some of their colleagues were flood bound.

The Beaufort Community Health building experienced some flooding following an intense downpour. Thank you to Tessa for her quick response, as we quickly mopped up the excess water. I have followed this up with Pyrenees Shire Council for engineering works that are required on Burton Street. While we wait for these works to commence, we have temporarily placed sandbags at the front of the entry to try and mitigate further issues.

On Thursday 3 November, Louise Staley (MP Member for Ripon) gave an election promise of \$22 million for the Beaufort Campus redevelopment, based on the site masterplan. This amount is equal to the revised costing provided to the Department of Health in July 2022. This is an exceptional announcement and provides for the building of a new Acute block, the refurbishment and extension of the Mechanics Institute building, a new entry and parking, along with the Hostel being relocated to be under one roof with the Nursing Home.



David Lenehan (Board Chair), Caitlin Stewart (ANUM) and Meryn Pease (CEO) with Louise Staley (Member for Ripon)

Beaufort

28 Havelock St, Beaufort
5349 1600

Skipton

2 Blake St, Skipton
5340 1100



CONNECT WITH US

bshs.org.au

Beaufort and Skipton Health Service acknowledges the Wadawurrung people, as the traditional custodians of the land and their continuing connection to land, water and community.



We pay our respects to them and their culture, and to elders both past and present.



OUR BUSINESS

The Department of Health has advised that a third wave of COVID-19 has likely commenced, with the number of patients hospitalized with COVID-19 now on the increase. This wave is due to further Omicron sub-variants. It is important that we continue to test and report positive RAT results to the Department.

I want to thank each of you for your diligence and care shown during these times.

After a very competitive process, I am pleased to announce that Kel Oswin has accepted the position of Support Services Manager. Kel joins our team having come from Central Highlands Rural Health, fulfilling the position of Manager Infrastructure and Fleet. Kel comes with over 30 years' experience and background in property services management and maintenance management. He is a qualified Horticulturalist, and has many years of experience managing operations across large-scale building, recreational and garden facilities. Kel has managed departments for the Accor Hotel Group and RACV Resorts where he has served in areas such as project management and risk and auditing management. Kel comes with a solution based philosophy ensuring that the team he works with have every opportunity to find ways and means of improvement and growth across their chosen areas of work. Kel commenced on Monday 14 November and I know you will all welcome Kel to our team.

Congratulations to Kylie Scofield and the People and Culture Committee members for the Breast Cancer Awareness High Tea held at Skipton on 25 October. The event was a great success with 45 community members in attendance. The day also raised \$401 for the McGrath Foundation.

I would like to acknowledge the excellent quality improvement activity that was undertaken at the Skipton Campus laundry. Thank you to Kate White (Support Services Supervisor), Sheryl Darken (Procurement Officer) and Judy Layley (Food and Domestic Services Assistant) for the initial OH&S risk assessment and follow through to a fantastic solution that now has the Acute and Nursing Home resident's personal clothing allocated to individual baskets for return to the patient/resident.

It is absolutely fantastic to see staff raise a concern, consult and work through options to deliver a solution that is beneficial to the residents and staff. Well done. Thank you for taking the time to read our newsletter, we put this together every month, for you.

Regards Mervyn



BOARD CHAIR REPORT

David Lenehan (Board Chair)

The BSHS Board of Directors held their monthly meeting on Wednesday 26 October 2022. The Directors received a report on the recent floods that affected the Beaufort and Skipton communities. While both hospitals were relatively unaffected there were a number of staff who were unable to make it to work due to road closures.

OUR BUSINESS

On behalf of the Board can I express our appreciation to staff who worked as a team to ensure all services were maintained during the flood emergency.

Meryn and I recently attended the Annual General Meeting of the BSHS Foundation. This organisation was established in 1992 and over the past 30 years has been active in raising funds to support the Health Service.

The following office bearers were appointed for the next 12 months;

Nigel Ponder (Chair)

Nick Shady (Deputy Chair)

Venita Driden (Secretary)

Frank Carland (Treasurer)

We acknowledged the work of the Foundation and congratulated all office bearers on their appointments.

The annual Public Hospitals 2023 Board appointments round opened on 28 October. The Board is seeking applications from people with financial/accounting experience, clinical qualifications and community/consumer engagement experience.

The BSHS Credentialing and Clinical Practice Committee works in conjunction with the Grampians Region Credentialing Committee to ensure all health professionals, clinical staff and general practitioners working with BSHS are appropriately qualified, have current registration and operate within the BSHS defined scope of practice. This is an important process to ensure the quality and safety of the services that we provide. We are grateful for the leadership of Dr. Craig Winter (Director of Medical Services) and Professor Marg Way (Board Deputy Chair) in this program. The committee appreciates the support of Narelle Harrison in coordinating the meeting arrangements and ensuring the required documentary evidence of current registration and qualifications is on file.

Finally, the Directors noted the recent resignation of Corporate Services Manager, Darren White, and we would like to acknowledge his contribution to the Health Service over the past four years and wish him well for the future.

On behalf of the Board, our appreciation once again to management and staff for your continued commitment to the customers of the Health Service.

Regards David

TRAINING DAYS

→ **Advanced Life Support**

Tuesday 22 November
Skipton Activities Room
8:00am-4:00pm

→ **Personal Care Worker Training Day**

Tuesday 29 November
Skipton Activities Room
8:00am-4:00pm

HEALTH & SAFETY REPRESENTATIVES (HSR'S)

Workplace Health and Safety and Occupational Health and Safety legislation in Australia states that workplaces are entitled to elect Health and Safety Representatives (HSR's). HSR's play a vital role in supporting safer workplaces by advocating within their work groups on critical health and safety issues and hazard identification and remediation. Their role is also important in forming a bridge of communication between the employer and employees.

This involvement from the HSR's helps to:

- Conduct regular environment audits
- Improve employee involvement in safety culture
- Helps employers to identify hazards and risks
- Helps to provide safety controls
- Helps the organisation to reduce the amount and cost of accidents, injuries and near misses
- Increases productivity and efficiency



Tracey Ho

Beaufort Hostel and Finance/Administration



Tiffany Harper

Skipton Acute and Residential



Jessica Harding

Skipton Medical Practice, Community Health and Kitchen



Liz Jenkins

Beaufort Acute and Residential



Jade Oscar

Beaufort Community Health



Andrew Hodge

Beaufort Kitchen and Beaufort & Skipton Maintenance

Please don't hesitate to contact your HSR representative for your area if you have any questions or concerns regarding workplace health and safety.

OUR CONSUMERS

BREAST CANCER AWARENESS MONTH HIGH TEA

During October the People and Culture Committee hosted a High Tea for Breast Cancer Awareness Month. Forty five community members attended raising \$401 for the McGrath Foundation.

Guest speaker, Joylene Fletcher (McGrath Breast Cancer Nurse) from Grampians Health delivered an informative presentation and encouraged attendees to do self checks and to book regular checkups. The McGrath Foundation is about empowering people and providing access to as much information as possible during difficult times.

One in seven women will develop breast cancer in their lifetime, with most women not having a family history. Around 200 Australian men a year are also effected by breast cancer. Women aged between 50 and 74 are encouraged to get screened every two years. Breast screening sessions are free and do not need a doctors referral.

Breast Cancer Awareness Month is a timely reminder to book your breast screen.

For more information or to book your free Breast Screen visit www.breastscreen.org.au.



OUR CONSUMERS

OUR RESIDENTS - PET THERAPY



OUR RESIDENTS - SENIORS FESTIVAL



OUR CONSUMERS

OUR RESIDENTS - MELBOURNE CUP DAY



OUR RESIDENTS - MORNING MELODIES



OUR PEOPLE

SUPPORT SERVICES MANAGER APPOINTMENT

We welcome Kel Oswin, who has been appointed to the new position of Support Services Manager (formerly Corporate Services Manager).

Kel joins our team having come from Central Highlands Rural Health fulfilling the position of Manger Infrastructure and Fleet. Kel comes with over 30 years' experience and background in property services management and maintenance management. He is a qualified Horticulturist and has many years of experience managing operations across large scale building, recreational and garden facilities. Kel has managed departments and led diverse teams for the Accor Hotel Group and RACV resorts where he has service in areas such as project management, managed multi-million dollar capital works projects, procurement, OH&S and risk and audit management.

Kel comes with a solution based philosophy ensuring that the team he works with have every opportunity to find way and means of improvement and growth across their chosen areas of work.

Please welcome and introduce yourself to Kel.



COVID-19 VACCINE AND SIGN IN UPDATES

The Bivalent (2 in 1) COVID-19 vaccine is now available. The Bivalent COVID-19 vaccine protects against the original strain and the omicron strain of COVID-19. It is available to those aged 18 and over if it has been more than three months since you had your primary course or COVID-19 infection. Available at Beaufort Community Health and Skipton Medical Practice.

We are altering the current requirement for staff attestations as you come to work. Staff are no longer required to use the front of house sign in machine to confirm that you are fit to commence work. By signing onto the RosterOn swipe in machine you agree that you are well, have no symptoms of any Acute Respiratory Illness (ARI) and have undertaken a Rapid Antigen Test (RAT) after your days off.

COVID-19 and ARI symptoms include:

- Loss or change in sense of smell or tastes
- Fever chills or sweats
- Cough, sore throat
- Shortness of breath
- Runny nose

STAFF
Christmas
BARBEQUES

BEAUFORT
Tuesday 13 December
12:30PM

SKIPTON
Thursday 15 December
12:30PM

R E S I D E N T
& F A M I L Y

Christmas
L U N C H

BEAUFORT
Tuesday 6 December
12PM

SKIPTON
Friday 9 December
12PM

OUR PEOPLE

NOVEMBER EDUCATION CALENDAR

November 2022



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	1	2	3	4	5
		Huddle Hop – Melbourne Cup Trivia 	Huddle Hop – Medication Newsletter - Warfarin	Huddle Hop – Dignity in Care	Huddle Hop – Person centered approach to care	Huddle Hop – SIRS
6	7	8	9	10	11	12
Huddle Hop – what if your values don't align with the consumer's	Huddle Hop – ACQS 4 – Service Supports for daily living	Huddle Hop – Encouraging Consumer Feedback	Huddle Hop – The power of choice	Huddle Hop – the role of leisure and lifestyle	Huddle Hop – Duty of Candor	Huddle Hop – what we need to do
13	14	15	16	17	18	19
Huddle Hop – Kindness day / international day of tolerance	Huddle Hop – ACQS 5 – Organisational Service Environment	Huddle Hop – taking care of home and garden	Huddle Hop – recognizing hazards	Huddle Hop – making the environment fit home and purpose	Huddle Hop – checking equipment and tools	Huddle Hop – International Men's Day
20	21	22	23	24	25	26
Huddle Hop – referring to maintenance	Huddle Hop – ACQS 6 – Feedback and Complaints	Huddle Hop – what we do with feedback, compliments and complaints	Huddle Hop – what do you do if someone complains?	Huddle Hop – why we want people to complain and how it changes our practices	Huddle Hop – Elaine Bromley – examining for an improvement	Huddle Hop – an innovative culture to support growth
27	28	29	30	1	2	3
Huddle Hop – de-escalation techniques	Huddle Hop – ACQS 7 - Human Resources	Huddle Hop – taking care of our staff	Huddle Hop – Month in Review			

** Education subjects are fluid and may change to meet the requirements of staff or the organization.

WASTE MANAGEMENT INFORMATION SESSIONS

All staff are invited to attend Waste Management Information sessions that will be led by Cleanaway on the following

- ➔ What is clinical waste?
- ➔ What is prohibited waste?
- ➔ How is the waste moved?
- ➔ Segregated waste at point of use - disposable instruments, dressing packs etc.
- ➔ Recycling

➔ **Beaufort**
 Wednesday 30 November
 CWA Room
 10:30am

➔ **Skipton**
 Wednesday 7 December
 Skipton Activities Room
 10:30am

OUR QUALITY & SAFETY

AGED CARE ACCREDITATION

The Beaufort Campus is expecting to undertake Aged Care Accreditation in the coming months. This means that quality assessors will arrive unannounced to assess how our service is performing against the Aged Care Quality Standards by collecting evidence and arriving at findings based on this evidence.

What is Accreditation?

- Accreditation is an evaluation process that involves assessment by qualified external peer reviewers to assess a health service organisation's compliance with safety and quality standards.
- Accreditation programs have both compliance and quality elements that work in a complementary way to promote quality and safety.
- Accreditation programs focus on continuous quality improvement strategies and usually consist of a process that involves self-assessment, review or assessment of performance against predetermined standards by an external independent body and monitoring of ongoing performance against the standards by the accreditation body.

Consumer Experience

The consumer's experience of the quality of care and services is an important part of the site audit. During the accreditation visit, Quality Assessors have a focus on outcomes for consumers when they collect evidence. They will review documented procedures, observe the practices at the service, and they look at consumer records and other documents held by the service such as staff rosters, incident reports, care plans and complaints registers. Residents and representatives are also interviewed. Representatives may include family members, enduring power of attorney or any other representatives of the resident. The Quality Assessors will also talk with selected consumers or their representatives to get their feedback about their satisfaction with the care and services being provided.

Staff

An important part of the accreditation is that Assessors will be speaking to staff. As a staff member it is important to be aware of incident reporting, knowing what a SIRS incident is, what to do if a resident deteriorates and where to access policies and procedures. Understand how you as a staff member practice person centred care and make sure the residents care plan is reflective of the resident and up to date. Quality Assessors will observe the consumers experience during staff interactions or moments of care, noting if staff involve the resident and do they consider the residents dignity and respect their decisions.

Accreditation is about showing what we do well and the excellent care we give.



Beaufort & Skipton
Health Service

To be a vibrant
provider of care

APPOINTMENTS TO THE BOARD OF DIRECTORS

The Department of Health is pleased to invite applications for part time Board Director positions for Beaufort and Skipton Health Service, with terms of office commencing from 1 July 2023.

These positions provide an exciting opportunity for members of the Victorian public to contribute to the health and wellbeing of our communities. Applicants are selected for their capabilities, including personal and professional attributes, skills, knowledge, and experience that contribute to the strategic leadership of public health care for the Victorian community.

All applications will be considered however the Board would particularly welcome applications from people with qualifications in Financial Accounting and Clinical expertise along with those who have capabilities in community Service; Consumer Engagement and/or have been a user of the Health Service. Please refer to the Position Description and Board Director Capability Framework for more details - www.health.vic.gov.au/applying-for-boarddirector-positions.

Safe and high quality health care for all Victorians is a priority of the Department of Health. Applicants must be able to demonstrate and provide evidence in support of the capabilities they identify in their applications.

The Department of Health is committed to ensuring boards, and committees, reflect the rich diversity of the Victorian community. We encourage applications from women, people of all ages, Aboriginal and/or Torres Strait islander people, people with disability, people from culturally and linguistically diverse backgrounds and from lesbian, gay, bisexual, trans, gender diverse, intersex and queer people.

Applications close at midnight Monday 21 November 2022

For further information including how to apply
please visit www.health.vic.gov.au/board-applications