

FROM THE CEO



Meryn Pease

Welcome to our first edition for 2021. I hope you all had a lovely Christmas and New Year, even though there were travel restrictions / travel permits in place for New South Wales and then Queensland.

I would like to acknowledge the passing of James McGregor (Sandy) Troup. We extend our sincere condolences to his wife Jeanette and his family. Mr Troup was a Life Governor of the Ripon Peace Memorial Hospital after serving for many years on the Hospital Board. His dedication to ensuring the Beaufort community had access and good hospital care was exceptional.

It is with sadness that we advise that Mary Cox has passed away. Our condolences go out to Jim Cox and his family at this difficult time. Jim is currently the Chair and a founding member of the Beaufort and Skipton Health Service Foundation.

This year, will see us complete two major capital works projects; the Beaufort Nursing Home refurbishment and the bioenergy (Straw Pellet Heating) project at the Skipton campus. These projects were delayed in 2020 due to COVID-19 restrictions.

I anticipate that the site master plan for the Beaufort campus will be finalized and then we move to the next step of undertaking a building fabric condition report. This is an essential step in the DHHS capital bids process.

Our Rural Health Infrastructure grant application for 2021 will be submitted in March. This year's application will be to convert the remaining double rooms at the Beaufort Nursing Home into single rooms with ensuites, to add 3 more single rooms (so we have 15 single rooms) and to build a procurement and store building to hold our stock and consumables. This application aligns with the master plan strategy for the Beaufort campus.



Buffet breakfast in the Beaufort Nursing Home



STAFF Newsletter February 2021

HEALTHY
WORKPLACES

Achievement
Program

We're creating a
healthier workplace

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Another change will see the restructure to the current Department of Health and Human Services, being split into two departments; Department of Health and the Department of Families, Fairness and Housing. The two new Victorian Government Departments will be established from 1 February 2021.

The Department of Health will be responsible for Health and Ambulance Services, Mental Health and Ageing portfolios and continue leading the Governments public health response to the COVID-19 pandemic.

The Department of Families, Fairness and Housing will include the current DHHS portfolios of Child Protection,

Prevention of Family Violence, Housing and Disability. Also multicultural affairs, LGBTQI+ Equality, Veterans and the offices of Women and Youth.

Professor Euan Wallace's recent appointed Secretary of DHHS will continue through into the new Department of Health. Sandy Pitcher has been appointed as the Secretary for the new Department of Families, Fairness and Housing.

Continued from front page ...

The Grampians Public Health Unit has been established in response to the COVID-19 pandemic. The Public Health Unit has been pivotal for contact tracking and other aspects of the pandemic. Now the Grampians Public Health Unit is conducting the COVID-19 Vaccination Program rollout across the region. We are planning with the Public Health Unit as to how and when the rollout will happen for the priority groups. This being, COVID testers, nurse immunizers, frontline health care workers, residential aged care staff and residents. As further details are known, I will keep you informed. Please let me know if you have any questions or queries about the vaccine and I will get you the best information.

Erica, People and Culture Manager has been working hard with our managers and executives to complete the recruitment and selection process for a number of vacant and new positions. I know you will welcome the new staff into our team. Further information on the positions and new people is contained in the newsletter.

I am sure that we will have a fantastic 2021 that assists us to deliver on our vision of being a vibrant provider of care. Please let me know your ideas on how we can improve our services or what you think we are missing.

Regards Meryn



Executive Safety Walk Rounds

As part of the BSHS commitment to Patient and Staff Safety, an Executive Safety Walk Round team will be visiting the

Beaufort Hostel on:

Wednesday, 24 February, 2021 at 2:30 pm.

This is an opportunity for any member of staff to talk to the Walkround team regarding any concerns they have about patient safety or about the quality of care being provided to our patients, our residents and their families.

Board Matters:

From the Board Chair

David Lenehan (Board Chair)



On behalf of the Board Directors I would like to wish everyone a happy and safe 2021 and trust that you found time to enjoy the festive season with family and friends.

2020 presented many challenges for the Health Service, not least of all the Corona Virus which quickly became a worldwide pandemic and presented significant and serious risks to the health of the general population and in particular patients and residents of healthcare facilities. Management and staff were proactive in implementing a comprehensive pandemic plan which proved very effective in keeping our facilities virus free. We can now look forward with some optimism to 2021 as infection rates in Victoria are extremely low and a vaccine to protect against the virus should be available within a few weeks.

The Beaufort Nursing Home refurbishment is well advanced and with the builders back on site after their Christmas break the final stages of the project should be completed over the next couple of months.

The Biomass Fuel System project at Skipton was significantly delayed during 2020 due to COVID state border closures however work on this project is now scheduled to commence in the New Year and we look forward to the early completion of this important “renewable energy” project.

The financial position of the Health Service received a welcome boost in December with the reinstatement of the Department’s “Sustainability Grant” and the mid-year financial report revealed that income and expenditure is very consistent with the forecast budget position for the first half of the financial year which is a good result.

Finally, on behalf of the Board, I would like to thank management and staff for their efforts in meeting the extreme challenges of 2020 and look forward to providing regular updates from the Board over the next 12 months.

Kind Regards,

David Lenehan

BSHS values ... Compassion

THE Dalai Lama stated that individual acts of compassion and kindness have the power to spread harmony in the entire world.

Focusing on compassion at work promotes healthy interpersonal relationships. It lets us acknowledge and appreciate others wholeheartedly and work for the organizational benefits, rather than personal gains. Compassion works by building trust, mutual connections, and reciprocation.

Acts of kindness in the workplace impact not only the carer and the receiver, but it also has a positive impact on the performance culture as a whole.

Five Tips On How To Show Compassion At Work.

1. **Self-compassion** - All positive feelings should start with yourself. Unless you can show love and kindness to you as a person, you cannot prove it to anyone else. Start with regular activities such as giving a few compliments to yourself, forgiving yourself for any past mistakes, or focusing on your strengths and capabilities more than your shortcomings.
2. **Communication** - The key to being compassionate work is a sound communication pattern. Whether it is a team member, a supervisor, or a client, communicate openly and express yourself clearly to others. At the same time, lend your ears to anyone who wants to confide in you and listen with patience and neutrality at all times.

3. **Encouragement** - Compassion gets reflected by verbal encouragement and motivation. You can practice compassion at the workplace by continuously supporting and cheering others for their hard work and achievements. You may never know when your words will start reinforcing them positively and bring about favorable changes, but keep on encouraging them.

4. **Initiation** - Whether it is by providing personal support, exchanging feedbacks, or expressing your opinions, if you are a compassionate worker, be prepared to take the first move. Compassionate leaders and workers set an example to the entire

work group by their sense of responsibility and openness to others.

5. **Thoughtfulness** - Be aware of the emotions and thoughts of others. How your words might affect your colleagues, subordinates or your clients should be your prime concern. You can work on building general awareness by careful observation at the workplace, organizing

meetings and feedback sessions at regular intervals, or one on one conversation that can help in gauging the mental state and level of engagement in the person.

The Compassionate Workplace Model states five key aspects:

- * Being aware of the needs of others.
- * Being non-judgmental to the viewpoints of others
- * Being resilient and tolerant toward personal distress.
- * Feeling and showing empathy at all levels of a professional life.
- * Being accountable and responsible

"IF YOU WANT OTHERS
TO BE HAPPY, PRACTICE
COMPASSION. IF YOU
WANT TO BE HAPPY,
PRACTICE COMPASSION."
- DALAI LAMA

Our Values:

We CARE

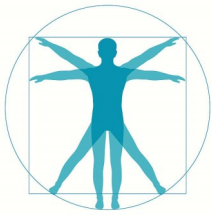
TEAMWORK

COMPASSION

ACCOUNTABILITY

RESPECT

EXCELLENCE



Exercise Physiologist

We are excited to introduce our new Clinical Exercise Physiologist, Tiana Drever.

Tiana will be working in Skipton on Wednesday's and Beaufort on Thursday's to provide Exercise Physiology services across residential and community settings, with the hope to potentially get some more group exercise and rehabilitation classes up and running across both settings in the near future.

Exercise Physiologists are qualified allied health professionals who specialize in the delivery of exercise and lifestyle programs for healthy individuals and those with chronic medical conditions, injuries or disabilities.

Exercise Physiologists can help treat and/or manage

- * Diabetes and pre-diabetes
- * Cardiovascular disease
- * Obesity
- * Arthritis and osteoporosis
- * Depression and mental health conditions

Whether you, a family member or a friend are living with a chronic condition, illness, injury or just want some advice on how to exercise right for your specific needs, please contact Tiana on tianad@bshs.org.au or make an appointment through Allied Health reception.

Privacy in Healthcare

Patient privacy is a person's right to decide when, how and to what extent others may access their health information.

Ensuring privacy can promote more effective communication between clinical staff and patients, which is essential for quality of care, enhanced autonomy, and preventing harm, embarrassment, and discrimination.

Beaufort and Skipton Health Service (BSHS) is obligated under relevant legislation to ensure that it maintains the privacy, confidentiality and security of the information it collects, uses and holds in relation to its consumers and staff.

It is essential that privacy of our patients and residents is always maintained. This involves not discussing the medical conditions of our patients and residents with people in the community.

Straw Pellet Fueled Boiler

ON-SITE works are underway to install a boiler at Skipton Hospital that will help set the tone for what is possible in renewable energy and help clear waste from nearby farms.

The new straw pellet fueled boiler is expected to be firing within months, providing hot water and hydronic heating for the hospital.

This will come almost two years after Beaufort and Skipton Health Service officially launched the project in the community. It also follows installation of a woodchip bioenergy boiler at Beaufort Hospital in 2014.

Pyrenees Shire Council has been working with the health service to deliver the project, with the hospital based in the adjoining Corangamite Shire.



This is a project Pyrenees Shire CEO Jim Nolan said had great benefits and future opportunities to Pyrenees farmers and the wider region.

Mr Nolan said the hospital's projected annual fuel consumption was about 392 tonnes of straw pellets but nine partnering farms had the capacity to produce 50,000 tonnes from 14,000 hectares' land.

There are opportunities to expand this high-energy project and perhaps the next step could be to explore interest from government departments and business interests," Mr Nolan said.

"This project provides benefits to the hospital, which is important, and it involves a number of farmers in our patch and the longer term will help reduce their waste.

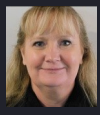
"There are also environmental benefits to reduce burning stubble in our patch. There is evidently smoke in the area at Autumn-time, so there are benefits in reducing greenhouse gases but in using the bi-product create energy and heat."

The straw pellet pilot system will replace gas heating at Skipton Hospital.

Waste straw has otherwise been typically burnt in the region. Instead, residual ash from the pellet process will be returned to farmers for use in growing the following season's crop.

It is exciting to be involved in a renewable energy project working with and benefitting the health service's wider communities.

FROM THE PEOPLE & CULTURE MANAGER



By Erica Smith

Thank-you to everyone that completed the 2020 People Matter Survey—Wellbeing Check in October last year.

I am thrilled to report that the survey results highlighted a positive increase in staff engagement and satisfaction in the previous 18 months. The engagement score for 2020 is 74% an increase from 65% in 2019.

The satisfaction score for 2020 is 79% an increase from 63% in 2019.

The three highest responses of Strongly Agree and Agree are:

'I understand how my job contributes to my organisation's purpose' (99%)

'I clearly understand what I am expected to do in this job' (94%)

'My job allows me to utilise my skills, knowledge and abilities' (86%)

The three lowest responses of Strongly Agree and Agree are:

During the last 12 months in your current organisation, have you personally experienced bullying at work (27%)

All levels of my organisation are involved in the prevention of stress (46%)

This health service does a good job of training new and existing staff (55%)

People Matter

Survey Wellbeing

Check

Have your say



The five areas where the response rates increased from 2019 are:

Senior leaders consider the psychological health of employees to be as important as productivity (increase by 31% to 65%)

Senior leaders show support for stress prevention through involvement and commitment (increase by 28% to 61%)

The workload I have is appropriate for the job that I do (increase by 24% to 74%)

Senior leaders support staff to work in an environment of change (increased by 22% to 66%)

I would recommend my organisation as a good place to work (increased by 21% to 77%)

The five areas where the response rates decreased from 2019 are:

My suggestions about patient safety would be acted upon if I expressed them to my manager (decreased by 3% to 71%)

I am encouraged by my colleagues to report any patient safety concerns I may have (decrease by 2% to 83%)

The culture in my work area makes it easy to learn from the errors of others (decrease by 1% to 61%)



STAFF FORUMS

All staff are invited to the staff forums

2:00-3:00PM, Wednesday, 17 February 2021

CWA Room Beaufort

2:00-3:00PM Thursday, 18 February 2021

Boardroom Skipton



This month we are pleased to welcome following people to the BSHS team:

- * Nicole Clarke
(Nurse Unit Manager - Beaufort)
- * Kirsten Hausknecht
(Allied Health & Medical Clinic Manager)
- * Jayde Ringin
(Health Promotion Officer)
- * Neeve Netherwood
(Graduate Registered Nurse)
- * Haylee Farquhar
(Graduate Registered Nurse)
- * Brittney Edwards
(Graduate Registered Nurse)
- * Sophie Hall
(Graduate Enrolled Nurse)
- * Brooke Edwards
(Graduate Enrolled Nurse)

This month we are pleased to announce the following staff working in new positions:

- * Yvette Sarra
(Home Care Packages—Program Manager)
- * Wendy Ryan
(Home Care Packages—Care Coordinator)
- * Tiana Drever
(Exercise Physiologist)

Congratulations

we wish you all well in your new roles.



Do something kind for a someone this February and spread the FGF (Feel Good February) vibes! There is research to prove that acts of kindness not only spread a cascading effect throughout social and professional networks - kindness breeds kindness - but also that generosity and acts of kindness are great for your own mental health, and for those around you.

Life gets so busy that we often forget our good intentions. 'Feel Good February' will encourage us to stop and think about others. If you participate in FGF your one act of generosity can make a real difference to someone who is having a tough time, or even just bring a smile to the face of someone who may be having a bad day.

So have a read of these random act of kindness suggestions - perhaps it will inspire you to do one, or invent one of your own!

- Smile at someone you don't know
- Let someone skip the queue at the supermarket if they only have a few items
- Give an honest compliment to a resident or co-worker - it will brighten their day!
- Ask a new co-worker to join your lunch group. Remember what it was like to have to eat alone?
- Praise your co-worker to their manager who may not realize how hard they are working.
- Send a quick note or a text message to show someone how thankful you are for what they do
- Bring your co-worker a cup of tea or coffee when they seem in need of a late day pick-me-up
- Praise your co-worker for a job well done... because people rarely complain about getting too many compliments!

FROM OUR NURSING DIRECTOR QUALITY AND SAFETY

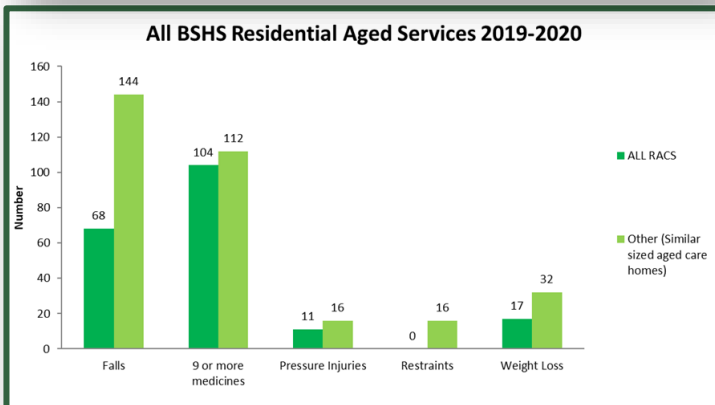
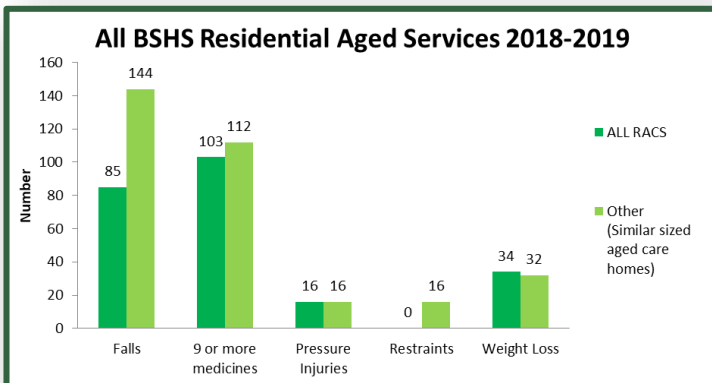


FROM THE CHIEF FINANCE OFFICER



Quality Indicators

Every three months we collect data on the five areas that have the potential to cause harm to our residents- falls, use of medicines, pressure injury, restraint and weight loss, these are submitted to the Department and benchmarked statewide. It is really pleasing to see that we have improved across these areas, especially in pressure injuries and weight loss.



Welcome back after what I hope has been a restful January for everybody.

Leading into a new round of financial control reviews and audits scheduled for later this year, this month I will highlight Cash and Fundraising as financial control topics to provide some general information on.

The purpose of the Cash Handling and Petty Cash policies is to ensure prompt, complete and accurate identification of the cash holdings of BSHS. These include the operational monies of the organisation, for example petty cash and bank accounts, and also trust monies held on behalf of other people or organisations, for example resident trust monies. BSHS Cash Handling policies are in place to ensure that all cash balances on hand are recorded by BSHS and ensure that the responsibility for collecting and securing the money remains with the organisation. Please direct all payers to the nearest receipt point (e.g. reception/finance team) and if in doubt, please feel free to call the finance team.

Through the generous donations from Beaufort and Skipton communities over the years, and through the support and effort by staff in fundraising, BSHS has been able to provide refreshed facilities, equipment and activities, enabling better care and lifestyle for our patients and residents. Guidance can be found in BSHS Fundraising Policy and if you have any ideas for fundraising initiatives, please discuss with your manager.

Please feel free to contact the finance team for more information.

PROMPT DOCUMENTS:

Please check our latest updated and new documents, now available on Prompt.

UPDATED DOCUMENTS:

- Privacy & Confidentiality Policy
- Venesection
- Discharge Summary Policy
- Pain Assessment & Management
- Admission
- Independence
- Abbreviations & Acronyms



EDUCATION News

By Kim Stevens

It's the start of a New Year and the learning opportunities are going to be exciting and plentiful. Please remember to look at the Education Portal on the Intranet for courses, training opportunities and information pertaining to the world of BSHS education.



It's a good habit to get into, just have a peak, scroll to the bottom and you will see what's available.



MANDATORY TRAINING

As you are all aware, Mandatory Training has commenced for 2021. ALL STAFF must complete their Mandatory Training between 1st Jan and the 31st March. If you are unsure what to do then look at the information on the Intranet. The education staff will be busy completing all skill checks, please try and be punctual and attend when requested. We have a lot of staff to get through.

We are also planning four Mandatory Training days to meet some of the requirements that have been stipulated by DHHS. You will all be allocated to a training day and must attend. At this stage we think the delivery will be a combination of online with face to face, however this will be dependent on the Corvid climate at the time.

FROM THE LEARNING & DEVELOPMENT MANAGER



Please Welcome Sophie Hall.

Sophie is our new EN graduate and will be starting her year with us on the 15th February in Skipton. We look forward to supporting Sophie and watching her grow.



Students: we have continued with students throughout the most of December and January, this was in essence to assist with the backlog caused by COVID last year. We would like to acknowledge all staff for their time, care and effort in ensuring that the students are having wonderful placements. All students are undergoing strict Covid screening including asymptomatic screening.

Student Feedback

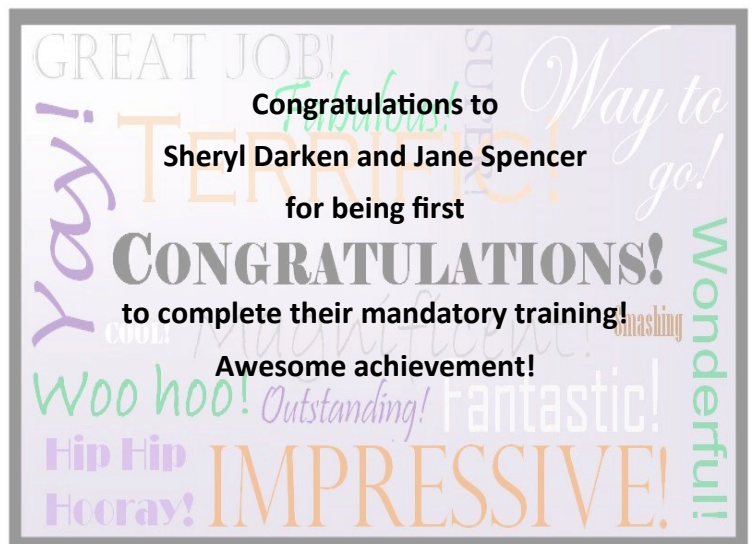
"A great placement, everyone was helpful and genuinely cares for the wellbeing of residents and patients."

"I felt like family and a member of BSHS team."

"I felt safe in this environment."

"The care and time the staff provided was my most beautiful experience."

"I love my very first clinical experience!"



Graduate Nurses

On the 3rd February our RN graduates came together to do an orientation to BSHS. They will start their rotations with supernumerary shifts, Haylee in Skipton, Neeve in Beaufort and Brittney in Ballarat Health Service's Short Stay Unit and Emergency Department.

	08 Feb - 6 Jun	07 Jun - 10 Oct	11 Oct - 6 Feb
Haylee Farquhar	Skipton	Beaufort	ED - BHS
Brittney Edwards	ED-BHS	Skipton	Beaufort
Neeve Netherwood	Beaufort	ED - BHS	Skipton

'Its end was Peate'

Sacred to the memory of Skipton's supremacy in the game of golf which expired on the 19th day of December 2020 at the Skipton Golf Club.



L to R: Craig Scurr, Garry Thompson, Andrew Hodge and Robbie Pearson at the annual BSHS maintenance golf day.

MARAM

Family Violence Multi-Agency Risk Assessment and Management Framework (MARAM) ensures services are effectively identifying, assessing and managing family violence risk. MARAM was previously known as the common risk assessment framework or 'CRAF'.

The aim of MARAM is to increase the safety and wellbeing of Victorians. It will do this by ensuring relevant services can effectively identify, assess and manage family violence risk.

The MARAM framework provides guidance to organisations prescribed under regulations that have responsibilities in assessing and managing family violence risk.

In the coming months BSHS will be aligning our policies and process with the MARAM framework, including training and establishing a working group. If you are interested in being involved in the MARAM working group please contact Erica Smith, People and Culture Manager, at ericas@bshs.org.au



Betty Green, from the Beaufort hostel, and Alma George, from the Beaufort Nursing Home, attended a cookbook launch and enjoyed a lovely morning tea in the breezeway next to the library.

Department of Health

As of 1 February 2021, the Department of Health and Human Services will be separated into two new departments: the Department of Health and the Department of Families, Fairness and Housing.

The Department of Health has been established to advance the government's policy priorities in improving patient outcomes and experience for all Victorians.

The Department of Health is responsible for the Health and Ambulance Services, Mental Health and Ageing portfolios. They also lead the government's public health response and recovery of the COVID-19 pandemic.

The creation of the Department of Families, Fairness and Housing will allow for a dedicated focus on the community wellbeing and the social recovery of Victoria.

The Department of Families, Fairness and Housing will include the former Department of Health and Human Services portfolios of Child Protection, Prevention of Family Violence, Housing and Disability, ageing and carers.



Department
of Health

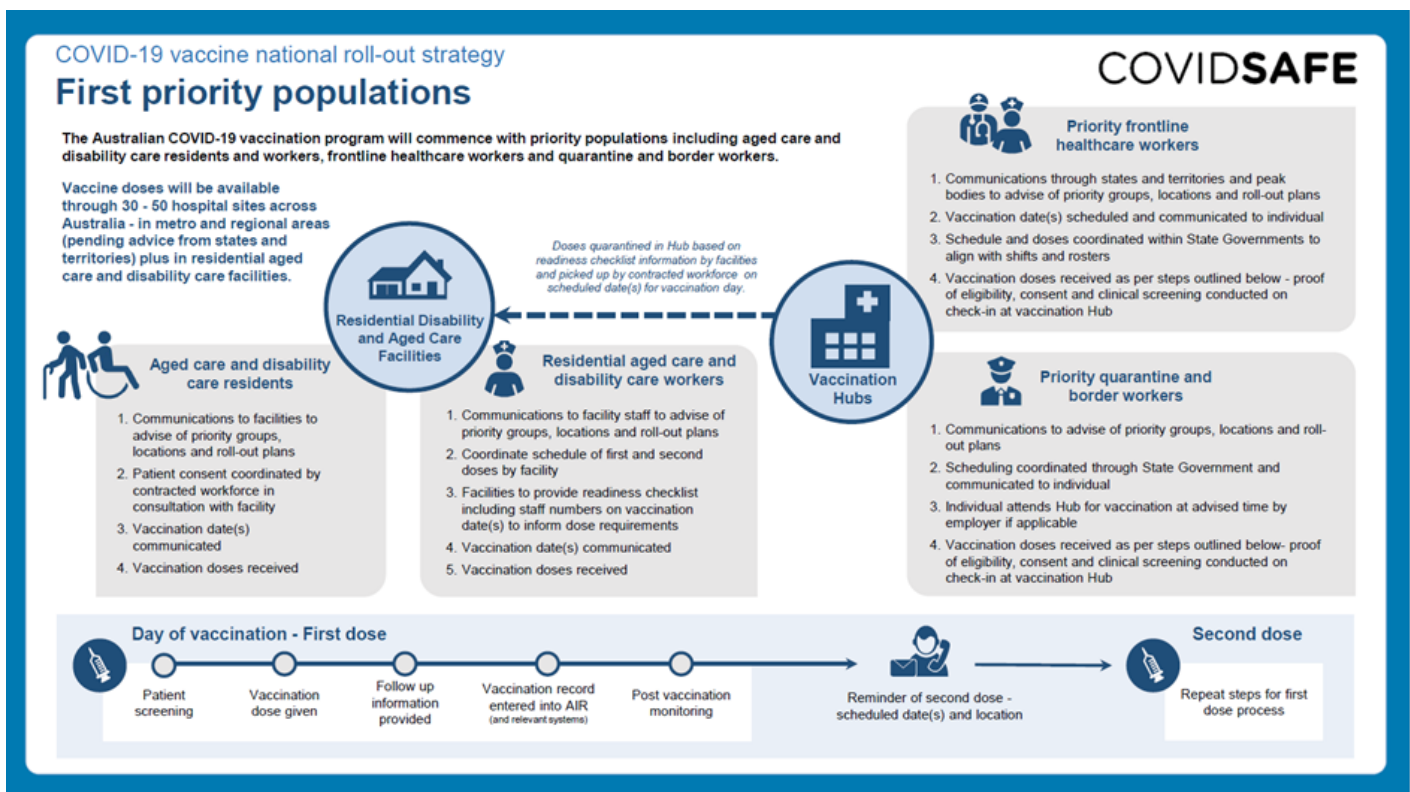
Infection Control News ...

FROM THE INFECTION CONTROL CO-ORDINATOR



Australia's COVID-19 Vaccine Roll-Out

Australia's COVID-19 vaccine national roll-out strategy will begin in mid or late February. The vaccine will be offered as a priority to frontline healthcare workers and residential aged care residents and staff.



Are the Pfizer and Oxford-AstraZeneca COVID-19 vaccines safe?

Are COVID-19 vaccines safe? In order for a vaccine to get approved for use in Australia, it needs to go through a series of rigorous safety checks, by the Therapeutic Goods Administration (TGA)

What are the ingredients in COVID-19 vaccines? The newly-approved Pfizer vaccine contains mRNA (which encodes the SARS-CoV-2 spike protein), plus a handful of pharmaceutical ingredients that help to stabilise it

Could there be some long-term side effects? So far, no long-term adverse effects have been reported in people who participated in clinical trials (who were immunised several months ago), but researchers will continue to keep a close eye on them.

Are there any side effects? People who get immunised may experience some mild side effects, and these have been reported in places where COVID-19 vaccines have been rolled out. To date, there have been very few serious side effects reported following COVID-19 vaccination, however there have been some instances of severe (though treatable) allergic reactions.

Who shouldn't get the COVID-19 vaccine? In general, it's safe for most people in the community to be immunised, but there are some exceptions. When it comes to the Pfizer vaccine, the TGA recommends anyone who is allergic to any ingredients in the vaccine does not get immunised. People with a history of allergies not related to vaccines are still recommended to get the COVID-19 jab.

FROM THE HEALTH PROMOTION OFFICER

Health Promotion News ...

By Jayde Ringin

I have just recently taken over Amy's role of Health Promotion Officer at BSHS. I am looking forward to working with everyone and continuing the great work that Amy has done. Thank you to everyone who I have met so far, you have been so lovely and welcoming.

As a result of Amy's great work in collaboration with the Healthy Eating Working Group, BSHS has now received recognition from the Victorian Government Achievement Program for the Healthy Eating priority area. Well done to everyone involved. We will now focus on maintaining the positive work that has been done within the Service.

Supporting the mental health and wellbeing of staff has been identified as a health priority of BSHS. We will now be working on strategies to support the mental health of staff and to achieve recognition from the Victorian Government Achievement Program for the Mental Health and Wellbeing priority area. If you have any suggestions or recommendations on anything that you think may be beneficial in promoting the mental health and wellbeing of yourself or BSHS employees, feel free to let me know.

Amy also created the 'Health and Wellbeing' intranet page, which is up and running. The page currently includes healthy eating recipes and mental health resources. Useful information brochures from recent PhD Physiotherapy students focusing on neck and shoulder pain are also accessible from the page. Numerous instructional videos for neck and shoulder pain have also been uploaded. I will continue to work on and add new resources to this page. Feel free to provide any feedback or suggestions on anything that you may like to see.

I know that Amy has also done a lot of great work putting together staff recipes for a BSHS healthy cookbook. Please feel free to continue to send through your healthy recipes to myself as I continue to compile the cookbook and include a recipe of the month in each BSHS newsletter.



Broccoli Pasta

By Wendy Ryan, Allied Health Assistant



Ingredients

- 1 small onion, chopped
- 3 garlic cloves, minced
- $\frac{3}{4}$ cup chicken broth (I use stock cube & water)
- 1 bunch broccoli, chopped
- 1 tablespoon lemon juice
- $\frac{1}{4}$ cup parmesan
- salt & pepper

Method

1. In a medium saucepan cook onion and garlic in olive oil over a low heat until onions are soft.
2. Add chicken broth and broccoli and bring to a boil, season with salt and pepper.
3. Cover and boil gently for about 10 minutes, or until broccoli is very tender, stir occasionally.
4. Place broccoli mixture in a food processor or blender with lemon juice and parmesan cheese. Pulse a few times until smooth.
5. Toss pasta and sauce together and serve.

FROM THE CORPORATE SERVICES MANAGER



By Darren White

December and January have been very busy months for Support Services with plenty of catering functions for residents, family members and staff, as we celebrated Christmas. A huge thank you to all the staff for their amazing work.

I had the pleasure on Saturday 12th December with Tracy Walsh and the Support Service team working on that day to surprise Maree McCartney with balloons and cake to celebrate 25 years' service to Beaufort and Skipton Health Service. It was a great opportunity to acknowledge the commitment, dedication and professionalism Maree has demonstrated over many years.

Congratulations Maree!



I would also like to acknowledge Judy Layley, Donna Wilson, Olivia Petch and Belinda Taylor who have all successfully completed Certificate 3 in Health Support Services. Well done as this is a fantastic effort and I look forward to acknowledging more staff as they complete their training in the coming months.

MEET OUR NEW TEAM MEMBER



We are pleased to introducing the latest member to the Support Services Team, our beautiful white van. The van will be used for delivering stock and food supplies across both campuses.

Corporate Services News ...

Project Updates

Beaufort Nursing Home

With the work on stage 1 & 2 fully completed by the scheduled 18 December timeline, we have all our residents in their new rooms, it has been a long process but it has been exciting to watch the work progress to the completion. Stage 3 is well underway with most of the demolition work completed. Over the next week or two we will see the lounge painted and new flooring laid. The remaining work in the ensuite and pan room will continue to progress to our completion date of 12 March 21.

Community Health Building - Beaufort

Our new reception area is now fully operational and the staff have moved back in servicing our community clients from the new office. Just a few minor works to be completed and we should be able to complete our refurbishment. Thank you to everyone involved in the makeover as the building is looking fantastic.



Sensory Gardens

Works continues to progress with the completion getting closer, I am hoping to be able to provide photos of a completed Sensory Garden at each campus in the next newsletter.

New Generator

January was a busy time for our maintenance team with the installation of our new generator in the Wood Boiler compound and the removal of our old at our Beaufort Campus. This project was a small project completed in just a few weeks.

Biomass Boiler - Skipton

Our Biomass Straw Pallet Boiler is also progressing well. The building permit has been approved in the past couple of weeks which has allowed for steady progress. The concrete footings have been poured and the slab should be ready for the installation of the containers in coming days. We are still on track for a February completion of this project.